



Revolutionizing Non-Lethal Defense

Train the Trainer FAQ

What is the expiration on a can of Reflex Protect®?

Four years. This is due to the nitrogen propellant and is similar to all such sprays. Each can will have an expiration date on the label.

What is the expiration on one of the Inert Training Units?

Four years. This is due to the nitrogen propellant and is similar to all such sprays. While you could still probably train with a can past the expiration, it may not spray the same and we recommend training with one that sprays fully, just as you want your real can to spray as intended.

What's in the Inert Training Unit?

The Inert Training Units contain water and inert accelerants that includes a soy oil mixture. This allows the inert to spray a stream similar to the actual product. It will, however, give an oily feeling if you get some on your hands, and it will make a floor slippery if you practice inside and get some on the floor. We recommend using a drop cloth when training indoors, or at the least we recommend having towels handy to thoroughly clean any surfaces, especially if in a location where people may walk. Training safe also means you prevent anyone from slipping and falling.

Does Reflex Remove™ have an expiration too?

The Reflex Remove™ in plastic bottles does not expire. Reflex Remove™ in the aerosol cans does expire due to the aerosol delivery. Expiration dates are printed on the label.

Is Reflex Protect Presidia Gel® good for bears?

We do not recommend Presidia Gel® for bears as you would need a direct shot into the bear's eyes for it to be most effective. Bear Spray, made with OC (Commonly called Pepper Spray), with a fog delivery is better as the cloud of pepper spray affects the bear's heightened olfactory senses. We strongly encourage you to carry a product specifically made for bears when out in bear country.

How far does Reflex Protect® spray?

The tight spray shoots 15-20 feet accurately with the sweet spot for many people being 15 feet.

Do you have to use the trigger block?

The use of the trigger block as a secondary safety is a personal choice unless your institution has a policy requiring its use. Some people prefer to remove the trigger block when carrying Reflex Protect® in a holster or storing it in a docking station, making it where there is only the top safety to disengage to deploy the spray.

Others, who may store Reflex Protect® around smaller children, or for personal or policy reasons, choose to use the trigger block as a secondary safety.

Can I purchase Reflex Protect® for home?

Yes. Reflex Protect® is available for home use. Trainers can contact customer service to get a discount code for your institution's employees to purchase from the website for home use.

What sizes does Reflex Protect® come in?

Currently, Reflex Protect® comes in 5 oz, 2.5 oz, and 1.9 oz cans. The 2.5 oz and 5 oz cans are the same size can filled to 5 oz or 2.5 oz and include the Reflex Protect® patented spray head. The 1.9 oz comes in a smaller pocket or purse size filled with Presidia Gel® that works faster and doesn't cross contaminate. The Inert Training Units are available in 5 oz and 1.9oz. These can all be found on the website www.reflexprotect.com.



2.5 oz



5 oz



1.9 oz

